

Webinar on

The 3 Webinars To Focus On How To Deal With The Inevitable Conflicts, Difficult People And Situations That Occur In The Workplace

Webinar Description

This webinar bundle contains 3 recorded webinars conflicts arises when the people work with have different ideas, perspectives, backgrounds, values, goals or expectations, how can you resolve conflicts less painfully, delegate critical tasks more efficiently, energize your employees and transform resistance into support? and employee conflict costs organizations money, morale and productivity and define engagement and identify the three types of employees.

The webinar format is 1-1.5 hours of audio-visual presentation, including a brief Q&A session.

This webinar bundle includes below 3 recorded webinars:

The Millennial Workforce: How Smart Companies Engage and Tap their Entrepreneurial Energy

Successfully Dealing With Difficult People: The 5 Most Difficult Types of People And How To Effectively Approach Them

Stressed Out: How to Deal with Conflict, Difficult Co-workers, Peers and Even Bosses



The Millennial Workforce: How Smart Companies Engage and Tap their Entrepreneurial Energy

Presented by Marcia Zidle

“The future belongs to individuals and companies who embrace the entrepreneurial spirit, whether that is inside or outside a company. The fundamental question is what is going to have people get motivated and inspired to make their highest contribution? What is going to get them fired up to do what they came here to do?” From “The Rise of the Intrapreneur”, Fast Company. As a company grows it naturally becomes more bureaucratic. For employees who are highly motivated, resourceful, and self-reliant – especially the millennial generation - a bureaucratic environment can be stifling. This can result in your key talent moving on to greener pastures.

To prevent this brain drain, companies are creating a culture that allows for the innovative spirit within their existing business operations. They are also developing managers with an awareness of the similarities and differences between generations and how the various age groups prefer to be engaged. Smart companies are now stepping up their game with their managers and team leaders on how to attract, motivate and retain the Millennial generation. The focus of this webinar is to help small and large companies create an entrepreneurial culture to attract the best and the brightest talent and to help managers engage their millennial workers and tap into their innovative spirit.



The Deloitte Millennial Survey released in January 2014 found that 70% of millennials see themselves working independently at some point rather than being employed within a traditional organizational structure. The study also pointed out that millennials will become 36% of the American workforce by next year and 46% by 2020. It also found that the top reason why millennials leave their companies after two years is that of a lack of career opportunities. A big reason for that is that millennials want things companies aren't currently giving them: autonomy, create meaning and making an impact. The answer to solving this engagement and retention problem is intrapreneurship: a set of management practices that allow employees to work within a company in an entrepreneurial capacity focusing their energy and passion on creating new products and services; expanding your brand into different markets; or improving existing processes to be more customer friendly. Therefore, if all managers, especially those who have or will have supervisory responsibilities, can better understand the millennials and how to engage them, they would then be better able to harness their talents and enthusiasm to help their company be more innovative and more competitive.



Successfully Dealing With Difficult People: The 5 Most Difficult Types of People And How To Effectively Approach Them

Presented by Chris DeVany

How can you resolve conflicts less painfully, delegate critical tasks more efficiently, energize your employees and transform resistance into support?

Adjusting your management and personal styles to complement the culture of your workgroup and your company as a whole can be the catalyst that motivates your teams to heightened productivity. Utilizing extensive practice in the principles of emotional intelligence, Successfully Managing People underscores the importance of self-awareness in developing sensitivity to and better communication with others. You'll leave this three-day seminar well versed in the most effective methods for dealing with difficult people...winning cooperation and trust...and ensuring that your people's values and your organization's goals are in sync

As enterprises have been growing far and wide, often international in scope, we find ourselves as executives and managers with our talent spread farther and farther, often at dozens and hundreds of locations. How do we 'get a better handle' on all this?



Stressed Out: How to Deal with Conflict, Difficult Co-workers, Peers and Even Bosses

Presented by Marcia Zidle

Conflict is an inevitable part of life. No matter how hard you try, it can seem that there will always be something that causes you or someone around you to be frustrated, angry, and impatient – or a whole host of other not-so-pleasant emotions.

Conflict arises when the people we work with have different ideas, perspectives, backgrounds, values, goals or expectations. Yes, conflict can be destructive! It diverts energy from more important activities and issues; it polarizes people and reduces cooperation, and it can produce irresponsible behavior. And conflict can be constructive! It opens up and improves communication; it strengthens working relationships and teamwork, and it leads to better quality decisions and problem solutions. The ability to handle conflict and difficult situations is a great leadership skill. When you are confident in your people management skills, you don't have to be afraid of disagreement. You don't have to back away from problems. Instead, you can confidently face the confrontation and bring the issue out into the open. Well-managed conflict actually stimulates, ideas, sparks creativity and encourages personal improvement. Conflict by itself is neither good nor bad. It's the way YOU handle conflict that produces constructive or destructive results.



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www.grceducators.com
support@grceducators.com
740 870 0321